



# Pacis Home Insurance Cover



Pacis Insurance Company is a Kenyan Insurer who strives to bring peace and comfort to society by providing our clients with flexible and affordable insurance products. We are wholly owned by the Catholic Church in Kenya, and have been protecting the interests of various churches, religious groups, institutions, and other customers since 2005. Pacis offers a range of personal and corporate product packages to meet our customers evolving insurance needs.

Our Home Insurance Cover comprises of coverage for the following sections:



**Section A: Building**

This covers the private dwelling house, fences, outbuildings and walls against damage by fire, floods, impact, earthquakes and falling aerial objects.



**Section B: Contents**

This covers contents of all description whilst in the house occupied continuously by the insured against fire & perils, theft, and accidental damage.



**Section C: All Risks**

Covers portable valuables like jewelry, watches, spectacles, etc. against fire & perils, theft, and accidental damage.



**Section D: WIBA**

Work Injury Benefits Act cover insures against personal injury or sickness to domestic servants such as stablemen, gardeners, house helps, cooks, cleaners, and watchmen while on duty.



**Section E: Occupier's Liability**

This is cover for owners' legal liability to third parties that could accrue to the insured person from occupancy of a house whether he/she owns it.



## Section F: Owner's Liability

This is section covers occupier's and personal liability to third parties in the premises. Such liability includes injuries caused by domestic animals like cats, dogs, and horses.

### Requirements

Upon onboarding:

- Copy of ID/Passport
- Phone number
- Email address
- Copy of KRA Pin Certificate
- Value / sums insured and listing
- Location of the risk/ home

### Premiums

The rates are flat on each Section and are always minimal.

1.	Buildings	0.125%
2.	Contents	0.85%
3.	All Risks	1.25%
4.	Domestic Servants	Kshs 500/- per person
5.	Occupier's and owner's liability	Free at Kshs 1,000,000/= maximum limit

### NOTE:

- Part C (All Risks) cannot be taken without part B (Contents)
- Please select the premiums from the above premium schedules that correspondences to the value of your building, contents, or all risks items.

## How to buy

DIAL \*620#

### SCREEN 1

Welcome to Pacis Insurance

- 1: Get insurance
- 2: Update details
- 3: Report a claim
- 4: Downloads
- 5: Wellness

### SCREEN 2

Dear customer, get insurance for any policy cover

- 1: Last Expense Cover
  - 2: Motor Third Party Cover
  - 3: Personal Accident Cover
  - 4: Student Personal
  - 5: Home Insurance Cover
  - 6: Refer A Friend
- 0:BACK 00:MAIN MENU

### SCREEN 3

Home Insurance Cover offers residents benefit in the event of any building & items loss

Enter your National ID  
XXXXXXXXXXXX

0:BACK 00:MAIN MENU

#### SCREEN 4

Home Insurance covers your dwelling whether rented or owned, non-portable house items, portable items, and personal liability up to the selected limits. The buildings must be of permanent construction  
Enter any key to proceed  
XXXXXXXXXX

#### SCREEN 5a

Enter your residential location  
XXXXXXXXXX  
**0:BACK 00:MAIN MENU**

#### SCREEN 5b

Choose your Home Option  
**1:** Rented House  
**2:** Own House  
**0:BACK 00:MAIN MENU**  
  
If 1 go to screen7  
If 2 go to screen 6

#### SCREEN 6

Enter the value of your house building. Note the House must be a permanent structure  
  
XXXXXXXXXXXX  
**0:BACK 00:MAIN MENU**

#### SCREEN 7

Enter the value of your House Items. (e.g., Furniture, Fridge TV etc.)  
XXXXXXXXXXXX  
**0:BACK 00:MAIN MENU**

#### SCREEN 8

Enter the value of your Portable Items. (e.g., Phone, Laptop Jewelry etc.)  
XXXXXXXXXXXX  
**0:BACK 00:MAIN MENU**

#### SCREEN 9

Enter the Proposed limit for Owner's liability (max Kshs 1m)  
  
XXXXXXXXXXXXXXXXXX  
**0:BACK 00:MAIN MENU**

#### SCREEN 10

Based on the values entered, the premiums are matched below  
A. Kshs 3000 building(Kshs 1m)  
B. Kshs 2550 house contents (Kshs 100k)  
C. Kshs 3750 portable content (Kshs 100k)  
D. Kshs 4000 owner's liability (Kshs 1m)  
Total home cover Kshs: 13300  
**1:** Accept  
**2:** Request for call back  
**0:BACK 00:MAIN MENU**

#### SCREEN 11

Buy Home Insurance Cover Package For Kshs 13300  
**1:** MPESA  
**0:BACK 00:MAIN MENU**

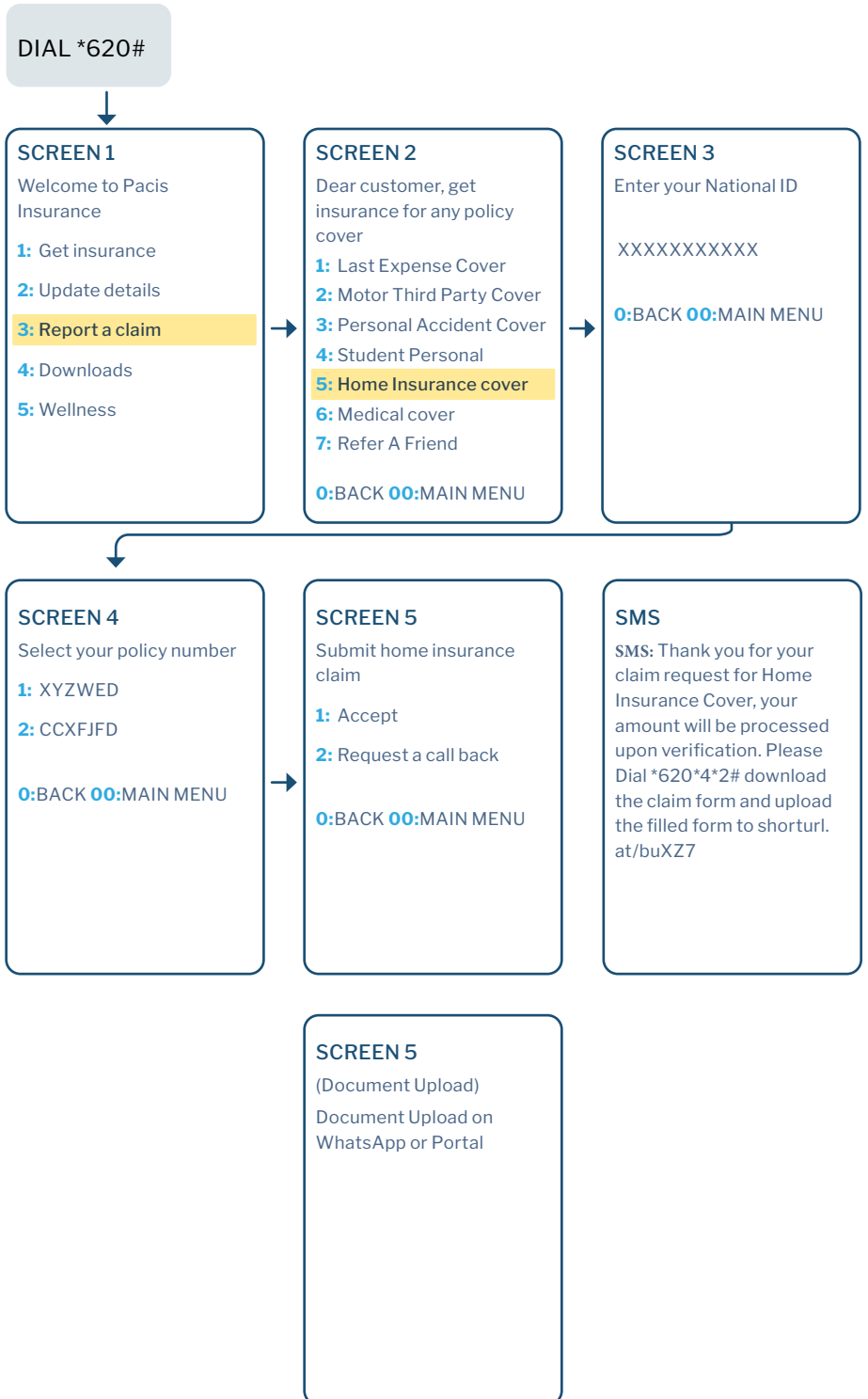
#### SCREEN 12

Enter MPESA EXPRESS PROMPT  
Buy home Insurance cover for Kshs 13300  
  
Enter MPESA Pin  
XXXXXXXXXX  
**0:BACK 00:MAIN MENU**

#### SCREEN 13

**PAYMENT SUCCESSFUL**  
**SMS:** Thank you for Purchasing Home Insurance cover for Kshs 13300, your Policy details will be sent to you shortly after Verification

# How to claim



## HEAD OFFICE



Pacis Centre, 4th Floor, Waiyaki Way, Westlands  
P.O. Box 1870 - 00200, Nairobi



+254 020 790 3070  
+254 720 113 122/ +254 730 677 000



[www.pacisinsurance.com](http://www.pacisinsurance.com)

### Nairobi CBD Office

Cardinal Otunga Plaza  
3rd Floor, Kaunda Street  
P.O. Box 1870 - 00200, Nairobi  
Tel: +254 020 790 3070  
Cell: +254 720 113 122/  
+254 730 677 000

### Thika Branch

Maisha Heights, 2nd Floor,  
Kenyatta Highway,  
Thika Town  
Tel: +254 020 790 3070  
Cell: +254 720 113 122/  
+254 730 677 000

### Embu Satellite Office

Waumini Plaza,  
1st Floor, Embu Town  
Tel: +254 020 790 3070  
Cell: +254 720 113 122/  
+254 730 677 000

### Nakuru Branch

Polo Centre, 1st Floor,  
Kenyatta Avenue,  
Nakuru Town  
P.O. Box 331 - 20100, Nakuru  
Tel: +254 020 790 3070  
Cell: +254 720 113 122/  
+254 730 677 000

### Nyeri Satellite Office

Vatican Square,  
Adjacent to Nyeri Cathedral,  
Kenyatta Road  
Tel: +254 020 790 3070  
Cell: +254 720 113 122/  
+254 730 677 000

### Kakamega Satellite Office

Mega Mall, 2nd Floor,  
Kakamega-Kisumu Highway  
Kakamega Town  
Tel: +254 020 790 3070  
Cell: +254 720 113 122/  
+254 730 677 000

### Meru Branch

Hart Towers, Lower Ground  
Floor, Ghana Street, off  
Kenyatta Avenue,  
Meru Town  
Tel: +254 020 790 3070  
Cell: +254 720 113 122/  
+254 730 677 000

### Kisumu Branch

Mega Plaza, 2nd Floor, Wing A,  
Oginga Odinga Street,  
Kisumu Town  
Tel: +254 020 790 3070  
Cell: +254 720 113 122/  
+254 730 677 000

### Mombasa Branch

Mombasa Trade Centre (MTC),  
Ground Floor, Nkrumah Road,  
Mombasa Town  
P.O. Box 81965 - 80100,  
Mombasa  
Tel: +254 020 790 3070  
Cell: +254 720 113 122/  
+254 730 677 000

### Eldoret Branch

Zion Mall, 1st Floor  
Eldoret - Uganda Road,  
P.O. Box 1870 - 00200, Nairobi  
Tel: +254 020 790 3070  
Cell: +254 720 113 122/  
+254 730 677 000